



The Medico-Legal Society of Queensland

february dinner



Guest Speaker:

Dr Mark O'Brien, Cognitive Institute

Open Communication Following Adverse Outcomes: What are the medico-legal issues?

Dr Mark O'Brien MBBS, DRACOG, FRACGP, FACRRM, AFACHSE is the founder and Medical Director of the Cognitive Institute. Dr O'Brien is a regular national and international speaker on risk management, managing adverse outcomes, the relationship between litigation and interpersonal skills, and leading clinical teams. He is a dynamic and entertaining presenter with extensive experience as a trainer. He is a published author who has a long history of involvement in healthcare education. He consults to Australian and international healthcare organisations on change management, improving culture and patient experience.

Across Australia and the world doctors, lawyers, healthcare systems and legislators grapple with the complexities to adopt and implement the laudable principles of open disclosure to improve patient safety and clinical accountability. Using his Australian and international experience of different legislative and administrative approaches, Dr O'Brien will address the medico-legal issues involved when enhancing the quality of clinician communication with patients and families, following a serious adverse outcome.

"Currently, there is often a great deal of uncertainty and confusion on the part of health care professionals and health care providers about disclosing information following an adverse event. The active management of adverse events through the exchange of timely and appropriate information is vital to drive and support improvements in the safety and quality of our health care system. A key step in this process is encouraging greater openness in response to adverse events."

Australian Commission on Quality and Safety in Healthcare 2003

VENUE The Brisbane Club

DATE **Thursday 19 February 2009**, 7.00 for 7.30 pm

DRESS Lounge suit

COST Members and partners: \$125 pp*, Non members and partners: \$135 pp

RSVP Thursday 12 February 2009

Tickets will not be issued. Collect your namebadge at the dinner.

Complete and return this form to:

MLSQ, PO Box 5145, Kenmore East, Q 4069
Email: office@medico-legal.com.au **Tel & Fax: 07 3871 0595**

My name: Mr/Mrs/Miss/Ms/Dr/Prof/Justice/Judge

.....
(Preferred Name in BLOCK LETTERS please)

Email:

.....

Telephone:

My partner's name: Mr/Mrs/Miss/Ms/Dr/Prof/Justice/Judge

.....
(Preferred Name in BLOCK LETTERS please)

Special requirements: (eg: dietary, wheelchair, seating arrangements)

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Number of tickets

Tickets: Member* & partner: \$125 pp x

Non-member & partner: \$135 pp x

* Current MLSQ members only **Total amount owing: \$**

I am interested in joining the MLSQ.
Please email a membership form

Payment Options: (NB: Payment required to confirm reservation)

Cheque payable to: Medico-Legal Society of Queensland

Bank transfer: BSB 084-004 Account Number 67-528-9682
Please include attendee's name in the transaction reference and advise payment by email to office@medico-legal.com.au

Please debit my credit card: Mastercard Visa

Credit Card Number:

____ / ____ / ____ / ____

Expiry date: ____ / ____

Cardholder:

Signature: